

KAS 3521 - WINTERRA

Dear Residents,

The strata council will be implementing a new procedure for submission of complaints, comments, and requests for service. Effective November 1, all submissions must go through the PQ online website instead of a council member or the facilities coordinator.

How do I use PQ online? Start by creating an account if you have not already!

Go to www.pacificquorum.com and click on Sign Up Now



If you are receiving email bulletins, you are already registered.

To Submit a service request\incident form, click on the Service Request tab on the right side of the page. Fill out the form, and hit the submit button - that's it!

Service Request / Incident Report

Residents of properties managed by Pacific Quorum may use this page to report required non-emergency maintenance/service within their suite or building common property.

This page will direct your request to your property manager within one business day of your submission.

EMERGENCIES SHOULD BE REPORTED THROUGH THE PACIFIC QUORUM 24 HOUR MAINTENANCE EMERGENCY NUMBER 1-877-797-0010, and NOT THROUGH THIS PAGE.

Property name: Winterra - KAS 3521
Property address: 2532 Shoreline Drive
Your name:
Suite#:
Your email:
Your phone#:
Alternate phone#:
How best to contact you? Please select
What is the best time to contact you? Please select
Location: Please select
Nature of service required: Please select
Notes (service/incident details):
Has this issue been attended to before?
If yes, by which contractor/on-site staff?

Thank you for your cooperation.