



# WINTERRA

AT THE LAKES

# NEWSLETTER

Term: Fall | Issue 36 | Date: November 24, 2017

## NEW COUNCIL

Your new council, voted in at the AGM September 25th, had their first meeting November 15th. Owners can access meeting minutes at [www.pacificquorum.com](http://www.pacificquorum.com)

Login to 'PQ Online'.

Next Meeting: January 10, 6pm

### Your new council members:

Michelle Crompton - Pres.

Debbie Robinson - Vice

Tammy Dixon - Treasurer

Carla MacFadden - Secretary

Fran Baggaley - Member



## CLUBHOUSE NEWS

Are you interested in getting out for some fun in the Clubhouse?

**Poker Night**

**Wine Tasting**

**Christmas Karaoke**

Keep your eyes on bulletin boards and the [winterra.ca](http://winterra.ca) website calendar for upcoming dates.

Email [winterra.rc@gmail.com](mailto:winterra.rc@gmail.com) if you would like to announce and host your own event.

## NEW MANAGEMENT



### WELCOME

Michele Seger - our new Property Manager:

778-721-0198

[mseger@pacificquorum.com](mailto:mseger@pacificquorum.com)

&

Fran Baggaley - our new Resident Coordinator:

250-863-1486

[winterra.rc@gmail.com](mailto:winterra.rc@gmail.com)

## CURRENT PROJECTS

Thank you for your patience with the **Fitness Room**. Previous council spent time obtaining quotes and current council with PQ are following up on getting the new equipment installed.

**We are looking forward to a fully operational amenities building!**



A new **Snow Removal** company has been hired for the 2017-18 season; 'Solid Earth Landscaping'. Council will be monitoring their service and providing feedback to improve where applicable.

## ALERT

Our underground parkade has had a few plumbing leaks over time and another in the month of November. Our service provider was able to isolate the issue to a faulty master bathtub overflow drain. This same problem was identified in at least one other unit.

The Strata recommends that all units check and test their master bathroom tub overflow drain for potential faults to avoid any more leaks and damage.

Step 1: Remove cover



Step 2: Check drain-pipe connection



Step 3: Seal any opening that could cause water leakage

If you fix a faulty drain connection, please notify your Resident Coordinator so if a future leak occurs, Strata knows your unit is in good repair and can minimize unit inspections.

## WINTERRA REMINDERS



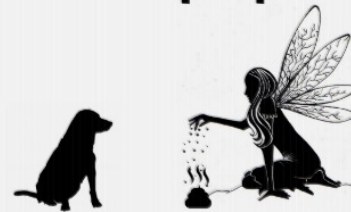
Please keep your information updated with your Resident Coordinator:

- ▶ emergency contact
- ▶ occupant names
- ▶ tenant names (K-form)
- ▶ vehicle plates

This info is for the best interest of your safety in case of an emergency and to maintain programs such as secondary parking and guest suite bookings, etc.

New forms are on [Winterra.ca](http://Winterra.ca) or the PQ Online Bulletin Board.

**There is no poop fairy**



Please clean up after your pet  
and please keep on leash

bylaw 3(3)



To help the longevity of our carpets and keep salt from staining them during the winter season, please wipe your footwear on the doormats when entering

## DID YOU KNOW...?

1. The Chase Wines offer a 10% local discount to The Lakes community
2. If your kitchen cabinet underlighting burns out, the Strata has some replacement bulbs for purchase
3. Our property cleaners' names are Sue, Jim & son Troy
4. Some insurance companies offer a discount for our unit sprinklers automatically alerting the fire department.