



Winterra at the Lakes

Season's Greetings!!

YOUR NEW WINTERRA TEAM

The position of Building Manager has been eliminated and replaced by a Facilities Coordinator and a separate Custodial position.

As of Dec 1 the custodial contract duties at Winterra will be carried out by Fran Baggely. Fran is a current owner at Winterra.

The position of Facilities Coordinator will be filled by Don Oneil. Don is also a current owner at Winterra. Contact the facilities coordinator for guest suite and clubhouse bookings, parking permits, general facilities inquiries at winterra@telus.net or alternatively place a request in the council mailbox.

For all other inquiries or concerns please contact Winterra's property manager Michele Seger at 778-721-0198.

In case of emergency contact the 24 hour emergency number at 1-877-797-0010

Winterra December 2019

Website: Winterra.ca

PHASE 2 DEVELOPMENT

The phase 2 development company is in communication with Winterra through our Property Management Company, Pacific Quorum, regarding the future development. As events unfold the owners will be informed through the council minutes.

Guest Suite and Clubhouse

WITH THE HOLIDAY SEASON APPROACHING, BOOK THE GUEST SUITE EARLY AS IT DOES TEND TO BE A BUSY TIME. GO TO THE WINTERRA WEBSITE AT WINTERRA.CA, CLICK 'WINTERRA GUEST SUITE AND CLUBHOUSE'. CHOOSE AVAILABLE DATES, FILL OUT THE REGISTRATION FORM FOUND IN THE 'FORMS' MENU AND SEND TO WINTERRA@TELUS.NET OR PLACE IN COUNCIL MAILBOX.

PARKING STALLS REMINDER

The parking stalls, outside and in the parkade cannot be used for the storing of any items. Please use the storage lockers assigned to your unit.

Winterra has three extra storage lockers that can be rented when available. Contact winterra@telus.net to have your unit placed on the waiting list.

EMERGENCY CONTACT
1-887-797-0010

FACILITIES COORDINATOR
Winterra@telus.net

WINTERRA WEBSITE
www.winterra.ca



Santa is coming and so are many of our friends & family!

Please keep in mind and communicate to guests our bylaws for noise, smoking and parking.

-Have visitor permits completely visible and on front dash

-vehicles without valid pass may be towed

- To keep visitor parking available to as many visitors as possible, please limit using these stalls to 48 hours.

- Extended visits should park in public parking on the road

- Residents should always use their underground parking stall

If you do not have a visitor parking permit for your unit, please contact the Facilities Coordinator at winterra@telus.net



Please use caution when exiting and entering the building. With the variable temps experienced in our area the steps and entry ways can become very slippery. Pails containing de-icer are located at the north and south entrances. Please feel free to spread the de-icer on the steps if they appear slippery

It is required by the BC Strata Act to have specific information of all residents. This includes disabilities for safety and fire reasons along with emergency contacts.

Winterra has a Resident Information Form that all residents are required to fill out. This includes pets and vehicle information.

This form also asks for your email address for purposes of distributing the newsletter on a regular basis along with important bulletins of upcoming maintenance.

If you did not receive the newsletter it may be because your email address provided on the Winterra Resident Information form was illegible, that your information form is outdated or an email was not provided. If this is the case please email me to have your email placed on the list. If you are a resident and do not have an email, drop a note in the council mailbox indicating this is the case.

It is against fire regulations to leave tripping hazards or anything that might prevent the safe use of the hallways during emergencies.

These hazards include: shoes, mats, shopping carts or any objects that prevent safe passage in hallways.

Removal of these objects will also make vacuuming and cleaning of the hallways easier.

Please remove these objects from the hallways. Thank you for your cooperation.