



NEWSLETTER

Winterra at the Lakes

HAPPY NEW YEAR! With all the best for 2024

MAINTENANCE UPDATES

A new landscaping company has been hired for the 2024 spring/summer season; Preferred Lanscaping will be looking after the property as well as the winter snow removal.

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A new garage door operator was installed. Not only is it very quiet, it is backed up with a battery in case of a power failure. For convenience, open/close/hold buttons have also been installed left of the door.

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A BBQ Gas line was installed on the west upper deck for clubhouse social events!

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Upcoming:

The entry intercom upgrade for cell phone compatibility, expected for February/March installation.

◆ Housekeeping ◆

Please keep resident names, contact and vehicle information updated with the Facilities Coordinator. Changes in occupancy should be provided for emergencies, news, parking, amenity bookings, etc.

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Please do not leave garbage, recycling or donation items in common areas including lobby, hallways and stairwells.

Donation items can be brought to a thrift store and all garbage/recycling is to be sorted in the respective parkade areas.

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A reminder for dog owners that the green space along the fenced fire lane to the south-west of the building is the acceptable area for your pet to 'do their business', away from landscaped courtyards, front lawns and proximity to resident patios. Owners must keep their dogs on a leash and pick up after them.

Pet Rules can be found on Winterra.ca

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Social News

Thank you for attending the Holiday Party!



The Winterra resident party was a blast, with approx. 35 people joining in the festivities! Stay tuned for more events to come from the council's social coordinators. Please contact the Facilities Coordinator with any community event ideas to pass on to the council.

◆ Helpful Info ◆

Shovels and ice-melt are provided in the clubhouse and at building exits in case residents require them earlier than the snow removal contractors arrive.

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Secondary, assigned outdoor parking is available for residents with more than one occupant and vehicle for a \$25/month fee. Parking Rules can be found on Winterra.ca
Please contact the Facilities Coordinator for more information.

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Have you signed up for 'PQ Online'? It is the property management platform, designed to enhance efficiency, communication and convenience for owners. Don't miss out on notices, announcements and strata meeting minutes. Owners are responsible for forwarding applicable information to their tenants.

pacificquorum.com/sign-up-now/

Property Manager - Pacific Quorum - Michelle Ross
mross@pacificquorum.ca

Facilities Coordinator - Winterra - Frances Brouse
winterra@telus.net

Maintenance Emergencies: 1-877-797-0010

All inquiries should be directed to Winterra's management contacts. Volunteer council members should not be contacted personally with strata complaints.