

Winterra at the Lakes

Winter 2020

Winterra Newsletter January 2021

Website: Winterra.ca

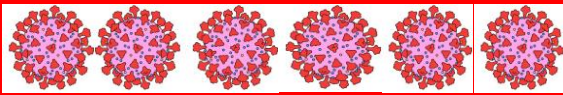
Important Notice: Due to Covid protocols the Guest Suite, Exercise Room and Clubhouse will remain closed until further notice.

Reminder to Remove Seasonal Lights

8. Seasonal lights may be put up on balconies November 15 and must be removed by January 15. Only permanent fixture lighting original to the building are permitted on the balconies during the year other than during the aforementioned period of time.

**This includes removing any other string lights etc. from balcony. If in doubt contact Michelle Ross at mross@pacificquorum.com

Council would like to thank all who are wearing a mask in the common areas. Thank you for making Winterra a safer place.



Unit Service Requests

Unit owners requiring maintenance, are to notify Pacific Quorum directly either by email or filling out a request form found in owners Pacific Quorum account.

Renters are to directly contact their unit's property manager/owner for needed service requests.

Winter Snow Removal



Wearing appropriate winter footwear and using handrails is advised when leaving or entering the building through any man-door to avoid slippage and to deal with ice and snow accumulation.

Solid Earth is again contracted for snow removal for the outside parking area, the walkway entrance and fire escape steps.

Solid Earth will arrive **following the termination of snowfall** that is over 3cms in depth. They will move parking lot snow to a snow pile area located in the north-east parking lot. They will then hand shovel the entrance way and the north and south exit steps.

Last year additional clearing of entrance, north and south steps and sidewalks of snow were done on a volunteer basis. This winter season when the snow continues to accumulate, Solid Earth will be contacted to do additional walkway snow removal to prevent the buildup of snow over 3 cms.

EMERGENCY CONTACT
1-887-797-0010

FACILITIES COORDINATOR
Winterra@telus.net

WINTERRA WEBSITE
www.winterra.ca



THE STORING OF TIRES IS NOT PERMITTED IN STORAGE LOCKERS OR PARKADE. PLEASE MAKE ARRANGEMENTS TO STORE OFF SITE.

Facilities Coordinator Notifications to Residents

The Facilities Coordinator will email newsletters, bulletins and scheduled maintenance notices when required. These notifications will be sent to those residents, owners or occupants or property managers whose email addresses are provided on the Resident Information Forms and K forms.

Owners receive direct communications from Pacific Quorum. Owners are encouraged to sign in to Pacific Quorums site to obtain pertinent owner information including Winterra Minutes, Contact Info, Forms, Bylaws/Rules, Financial Statements, Meeting Notices, Strata Fees, current owner email addresses and Service Requests.

SNIPPETS

-bottle recycler is a volunteer, please place all bottles, cans etc. in the appropriate blue bin.
Thank You

-Winterra's bylaws need overhauling. Volunteer to be on the bylaw committee. Contact
mross@pacificquorum.com

-Reminder to all residents that visitor parking is for short term visitations and are not for resident parking.

-resident owners, there is a waiting list for additional storage units-contact facilities Coordinator to be placed on the waiting list

PET COMMITTEE



Winterra bylaws have a provision for a Pet Sub-committee to be formed. If you are interested in creating a Pet Sub-committee council may be able to assist you, contact Winterra's property manager Michelle Ross at mross@pacificquorum.com



Updating Resident Information Form

Just a reminder to owners to update their personal information so that you are included in business matters and bulletins provided by the Winterra's property manager or Pacific Quorum. This includes, emails and mailing address, tenant information, emergency contact and pet registration. Log onto PacificQuorum.com to find the 'info' on the drop-down menu.