



Winterra at the Lakes

Springtime

Winterra Newsletter March 2020

Website: Winterra.ca

Scheduled Maintenance

GUTTER CLEANING: MARCH 24

OUTSIDE PARKING LOT CLEANING: APRIL 14

PARKADE CLEANING: APRIL 16

UNIT FIRE INSPECTION: APRIL 23 AND 24

WINDOW CLEANING: APRIL 28/29

For all events go to Winterra.ca to view Guest Suite, Clubhouse and Event calendar.

Additional information will be provided through email, individual unit notices, Winterra minutes and newsletter.

Facilities Coordinator Duties

Description:

- move ins and outs- orientation to new residents, resident info forms
 - newsletter
 - parking passes and records
 - schedule and liaison with service providers (landscape, parkade cleaning, mechanical issues, custodians, fire testing, window washing, building access to service providers, elevator, pest control, vents and other building maintenance issues/concerns)
 - weekly, monthly and annual maintenance checks and records
 - key fobs, electronic security
 - light cleanups of general property when required
 - general common property maintenance as directed by council
 - direct resident and owner concerns to council when received in written form
- (If there is a concern about the condition of the building, complaints, noise issues, these should be sent in writing to Pacific Quorum, Winterra's property manager.)

Outside Parking Reserved Stalls

Since the inception of the outside reserved parking stalls there has been a number of units wanting an outside parking stall and placed on a waiting list. There has also been a number of reserved stalls that have not been utilized on a continuous basis. Council has therefore made an addition to the parking rules.

If a second assigned parking stall for a second vehicle has remained empty and unused for a period of 30 days, Council reserves the right to reallocate that parking stall into the rental pool unless Council receives written request from the owner stating the reason for the absence of use and Council approves such a situation in writing.

For complete parking rules please go to Winterra.ca website.

EMERGENCY CONTACT
1-887-797-0010

FACILITIES COORDINATOR
Winterra@telus.net

WINTERRA WEBSITE
www.winterra.ca

NEW

Recycle



New Recycle Containers

LOCATED IN PARKADE STALL NEXT TO THE GARBAGE BINS:

1. BLUE CONTAINER FOR REFUNDABLE CONTAINERS LIKE WINE, BEER, POP.
1. BLUE CONTAINER FOR NON-REFUNDABLE GLASS CONTAINERS. PLEASE CLEAN GLASS BEFORE DEPOSITING IN BIN

NOTE: WINTERRA HAS TRIED IN THE PAST TO CREATE ADDITIONAL RECYCLE CONTAINERS AND IT PROVED TO BE A PROBLEM WHEN RECYCLE MATERIAL WAS PLACED IN BINS WITHOUT PROPER CLEANING OR EMPTYING OF CONTAINERS. ISSUES WITH SMELL AND ATTRACTING ANTS OCCURRED. PLEASE EMPTY AND CLEAN BEFORE DEPOSITING. THANK YOU

Rising cost of Strata Insurance

One of the reasons why strata insurance has increased along with the deductible for unit owner's insurance are in part due to:

Preventable water damage claims

To help prevent this from occurring owners can replace their rubber washing machine hoses, toilet lines, sink lines and dishwasher lines with **braided lines** that are less likely to crack over time or burst unexpectedly.

Do not leave the washing machine or dishwasher on while not at home.

Check your water line connections regularly.

Spring Balcony Cleanups!

Please be aware that seasonal lights must be removed from balconies as of January 15. No other lighting is permitted other than original fixture lighting. For information regarding what is permitted on balconies, please go to Winterra.ca to find balcony rules.



KUDOS



Last week a piece of exercise equipment was in need of repair and a kind resident placed an 'out of order' sign on that equipment and another resident contacted me with the situation. Thank you.

If you find a piece of equipment out of order, please place a sign on the machine and email facilities coordinator at Winterra.ca with issue.